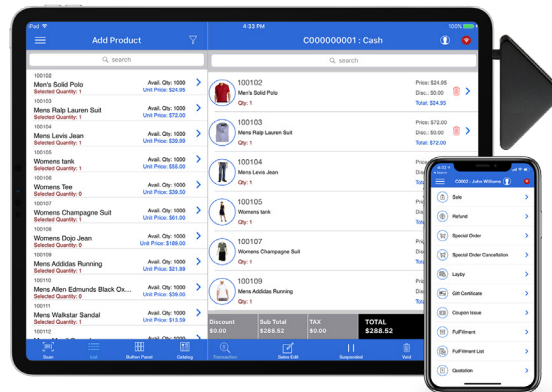


iVend Mobile POS



iVend Mobile POS transforms the store experience with a feature-rich application delivering comprehensive Point of Sale and customer service functionality via any iOS or Android device.



Customer Benefits

- Checkout customers faster, wherever they're ready to make a purchase – in store or at a tent sale, pop-up shop, fashion show, or exhibition
- Access product and pricing information at the touch of a button
- Improve customer service with guidance on products and real time stock availability
- Establish lasting relationships with your customers based on data about their preferences and purchase history
- Allow customers to accumulate and redeem loyalty rewards, coupons and gift certificates
- Supports multiple payment methods including cash, cheque, debit, credit, store credit, gift cards, loyalty points, and print or digital coupons

In a highly competitive retail space where customers can research and compare prices in an instant, mPOS provides opportunity for increased customer interaction and personalised service.

From queue busting to fast service, iVend Mobile POS empowers your store associates to access product information and real time inventory availability for safe, simple and smart transactions anywhere, anytime.

For retailers with limited floor space, pop-up shops or simply looking to evolve the customer experience and streamline the sales process, iVend mPOS serves the omnichannel retailer with an interactive, mobile Point of Sale system that combines personalised selling with enterprise-wide inventory visibility, real-time sales data, product availability, customer history, promotions, loyalty points, Buy Online, Pickup In-Store functionality and wireless payments.

iVend Cloud is a Software as a Service (SaaS) offering delivering the full capabilities of iVend Retail – including iVend Mobile POS – via a hosted infrastructure with fully managed services.

iVend Retail complies fully with GDPR guidelines and configuration options to provide merchants with a solution that ensures complete protection and availability on request of precious customer data.

How It Works

iVend Mobile POS is available from the Apple App and Google Play Stores and is easily installed on any mobile device.

iVend Mobile POS connects to iVend Cloud or iVend Cloud Store depending on configuration settings which can be made directly on the mobile device after downloading. Settings include peripheral setup – printers, scanners, cash drawers, preferred language, receipt size, etc.

Transactional data is synchronised to iVend Cloud in real time. Data to be transferred to the mobile device from iVend Cloud is downloaded at specified intervals set by the user during initial set up and can be changed as business needs require.

Retailer Benefits

- Open expansion possibilities for your organisation and control IT costs
- Effortlessly add checkouts as seasonality demands or during peak sales times
- Turn store associates into more efficient employees – use the same hardware to update inventory when customer traffic is quieter
- Increase sales with easy to open pop-up shops and the ability to provide service at remote events
- Use as a device for order fulfilment, as Online and Special Orders can be configured for fulfilment using iVend Mobile POS
- All transactional data is synchronised in real-time with iVend Enterprise
- Improve security with encrypted transactions that are not stored on the device, making easier to comply with PCI
- Increase sales with Save Every Sale and Up-sell/Cross-sell functionality

iVend Mobile POS works in ONLINE mode Wi-Fi or a 3G/4G/LTE connection. It also works in OFFLINE mode when there is no network connectivity and synchronises with iVend Cloud / iVend Cloud Store when network connectivity resumes. In ONLINE mode, transaction validations such as special pricing, promotions and coupon-based discounts are applied immediately.

The mobile device maintains its own copy of the master data and these values are used for transactions. Synchronisation can be scheduled manually or automatically at set times.

Key Features

- 12 languages as default, others can be added
- 4 sizes of receipt – A4/letter, 4-inch and 2-inch
- Multiple tender types, including
- Accepts multiple tender types – cash, card, check, digital pay, loyalty rewards, foreign currencies, gift cards and charge to account
- Use as a field service device for fulfilment of Online / Special Orders
- Intuitive dashboards for easy reporting and analysis
- Automatic fulfilment of plan for Sale, Sales Order, and Layaway transaction line item
- Strong security and remote support

Supported Transactions

- Sale of stocked or non-stocked items
- Order cancellation or editing
- Refunds and exchanges
- Special orders
- Special order cancellation
- Coupon issue
- Quotation
- Layaway (lay-by)
- Gift certificate sales
- Search any transaction from server
- Preview transactions
- Dashboard and report for Transactions & Payments collected
- Suspend transaction and recall from another POS terminal
- Sales order fulfilment for Online / Special Orders

iVend Mobile POS



Supported Hardware

- Wi-Fi printer with Air Print
- Bluetooth printers
- IDTECH mobile mag strip reader
- Socket mobile scanner CHS 7XI
- Linea Pro 4 printer/scanner
- Infinea Tab 4 for iPad
- Magstripe reader for iPhone
- Linea Pro 5 for iPhone/iPad
- TVS cash drawer
- Device camera for barcode scanning
- Koamtac KDC400 scanner and MSR
- Ingenico pin pad and barcode scanner
- Motorola TC55
- Line Pro for iPad various models
- Star mPOP Bluetooth barcode scanner, combined receipt printer and cash drawer
- Cayan Payment Processor
- Handpoint HiLite payment solution
- Handpoint HiPro payment solution
- MeritCard payment solution
- Honeywell Dolphin 70e Black

- Seamless integration with iVend Loyalty
- Record serial or batch numbers in transactions
- Capture item attributes
- Add new customer
- Edit or view existing customer
- Select customer for transaction
- Search for customers or transactions
- Enroll customer to a loyalty program
- Search for and view product information
- View catalogue
- Change item details as authorised
- Apply discounts as authorised
- EOD (End of Day) for single POS stores
- Multiple ways to select items including list view, barcode scan, button panel, carousel-based catalogue view
- Ability to specify effective date of price lists
- Capture sales person
- Add any surcharges
- Cancel complete order
- Email receipt
- X-Tape Report



ONLINE Mode



OFFLINE Mode

Works in **ONLINE / OFFLINE** modes for
Uninterrupted Transactions

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